An aerial photograph of a mountain peak covered in dense green forest. At the top of the peak, there are several large, rectangular stone structures, likely ancient ruins. The sky is clear and blue.

“Building Excellence & Not Islands of Knowledge”

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Using Motivational Interview for Behaviour Change in Patients' Dietary Habits

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Today's Presentation

1. **What is Motivational Interviewing (MI) ?**
2. **Objectives of MI**
3. **Five MI skills or methods**
4. **Barriers to conducting MI**
5. **Stages of Change**
6. **Case Studies**
7. **Video**

Learning outcomes

The participants will be able to

- 1. Describe the guiding principles of motivational interviewing**
- 2. List the stages of changes that is applicable interviewing tools approaches for each stage of change**
- 3. Practice the process of utilizing motivational interviewing with clients**

What is Motivational Interviewing

Motivational interviewing is a directive, client-centered counselling style for eliciting behaviour change by helping clients to explore and resolve ambivalence (uncertainty)

S Rollnick S, & M R William (1995) What is motivational interviewing? *Behavioural and Cognitive Psychotherapy*, 23, 325-334.

Motivational interviewing (MI), a style of talking with clients in a constructive manner about health-risk reduction and behaviour change

What is Motivational Interviewing

Motivational interviewing (MI), is a collaborative, goal-oriented style of communication with particular attention to the **language of change**.

It is designed to **strengthen personal motivation** for an **commitment** to a specific goal by **eliciting and exploring** the person's own reasons **for change** within an atmosphere of acceptance and compassion

Objectives of MI

To have an

- **interactive, empathetic (caring) listening style**
- **to increase motivation and confidence by specifically**
- **emphasizing the discrepancy (inconsistency)**
between personal goals and current health
behaviour

What need to be done by the Dietetic Professionals?

The dietetic professionals may need to change their current methods of diet counselling and adapt different type of questions and style when assessing ambivalence and motivation of lifestyle changes in patients.

Patients change when Dietitians change



Challenges in the Asian Context

In the Asian context, it may be a challenge as our patients may find distress or are cautious to voice out their barriers, issues in cooking, dietary intake, eating out and family issues pertaining to eating

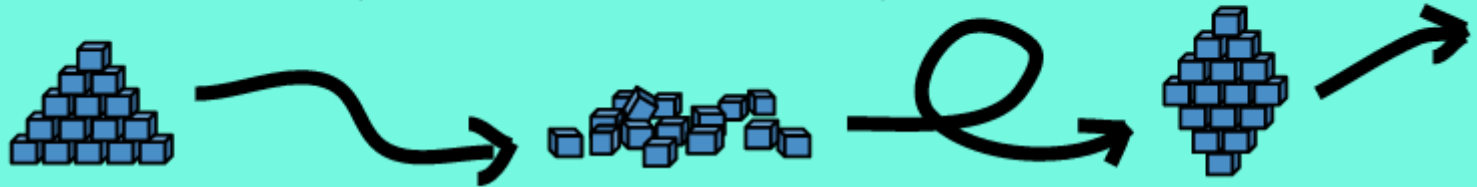
Culture



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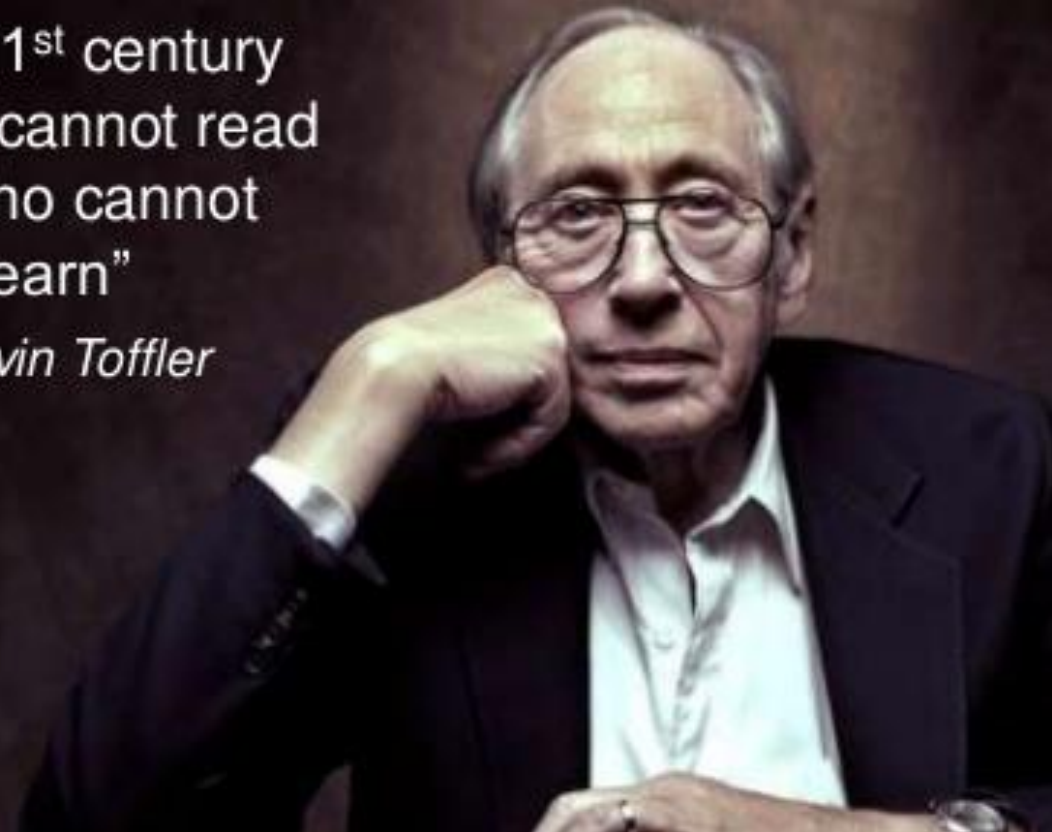
[Picture Courtesy of www.shutterstock.com](http://www.shutterstock.com)

LEARN, unlearn, RELEARN



“The illiterates of the 21st century will not be those who cannot read and write, but those who cannot learn, unlearn, and relearn”

Alvin Toffler



To learn, unlearn and relearn

Therefore the dietetic professionals should be able to:

- assess readiness to change,
- explain the importance of change,
- build up the confidence about making the pragmatic changes &
- help the patients to overcome the barriers that might impede their success.

The Outcome

Success for nutritional changes can be seen by providing

- **respectful feedback**
- **ensuring that our communications reflects the patients' states of concern**



Barriers MI for Patients



What you have learnt

Now you may need to unlearn

The relearn new things

Barriers MI for Healthcare Professional

To start a conversation on a positive note



Difficult to summarize & conclude the conversation

The no of patients seen



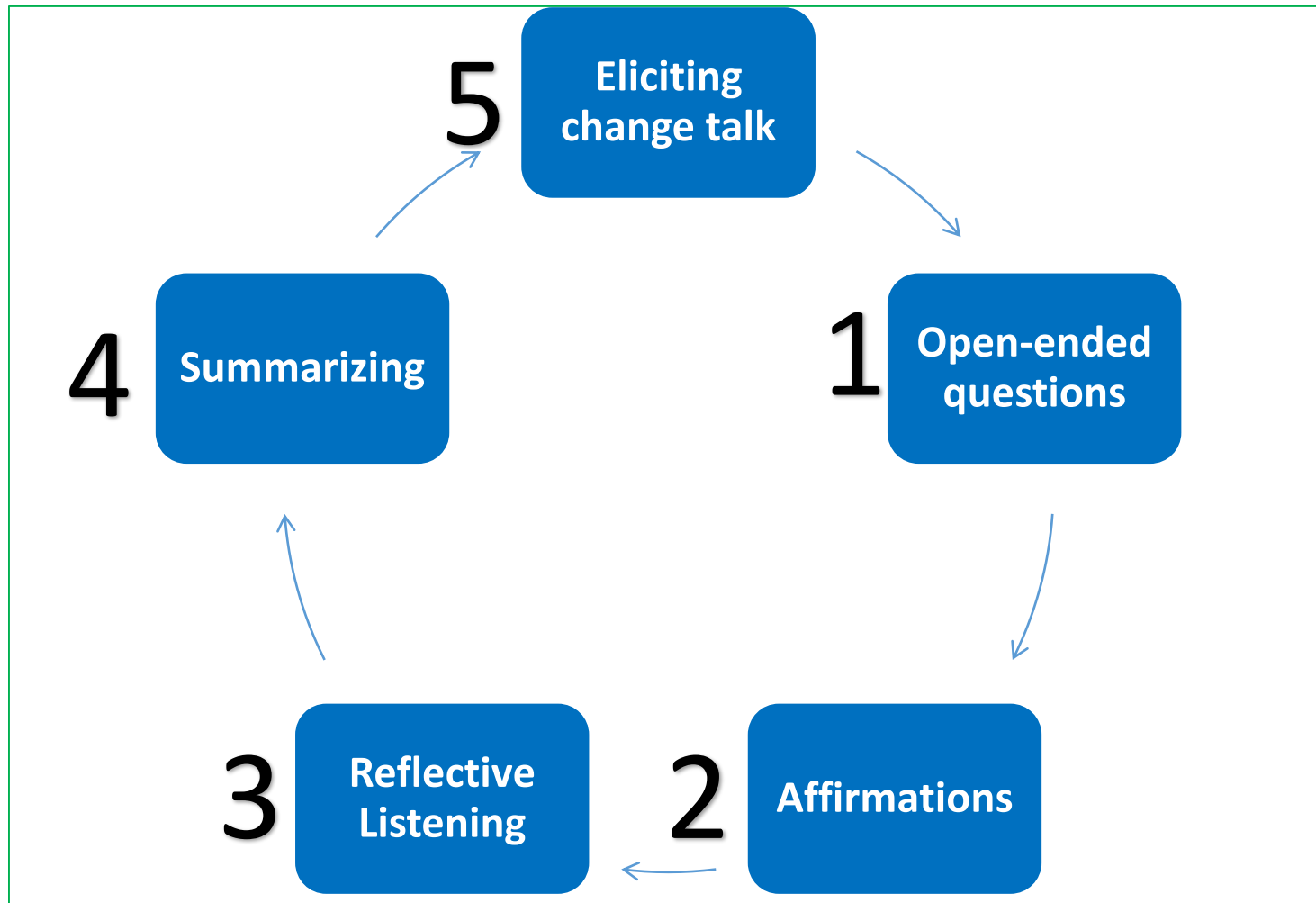
Barriers MI for Healthcare Professional & Clients

Declarative knowledge vs Procedural knowledge

Worsley, (2002) distinguished knowledge into

- declarative is knowledge of awareness of things & process
- procedural is knowledge about how to do things

Five Motivating Interviewing skills/techniques/methods



Asking Open Ended Questions

Ask for more details or examples

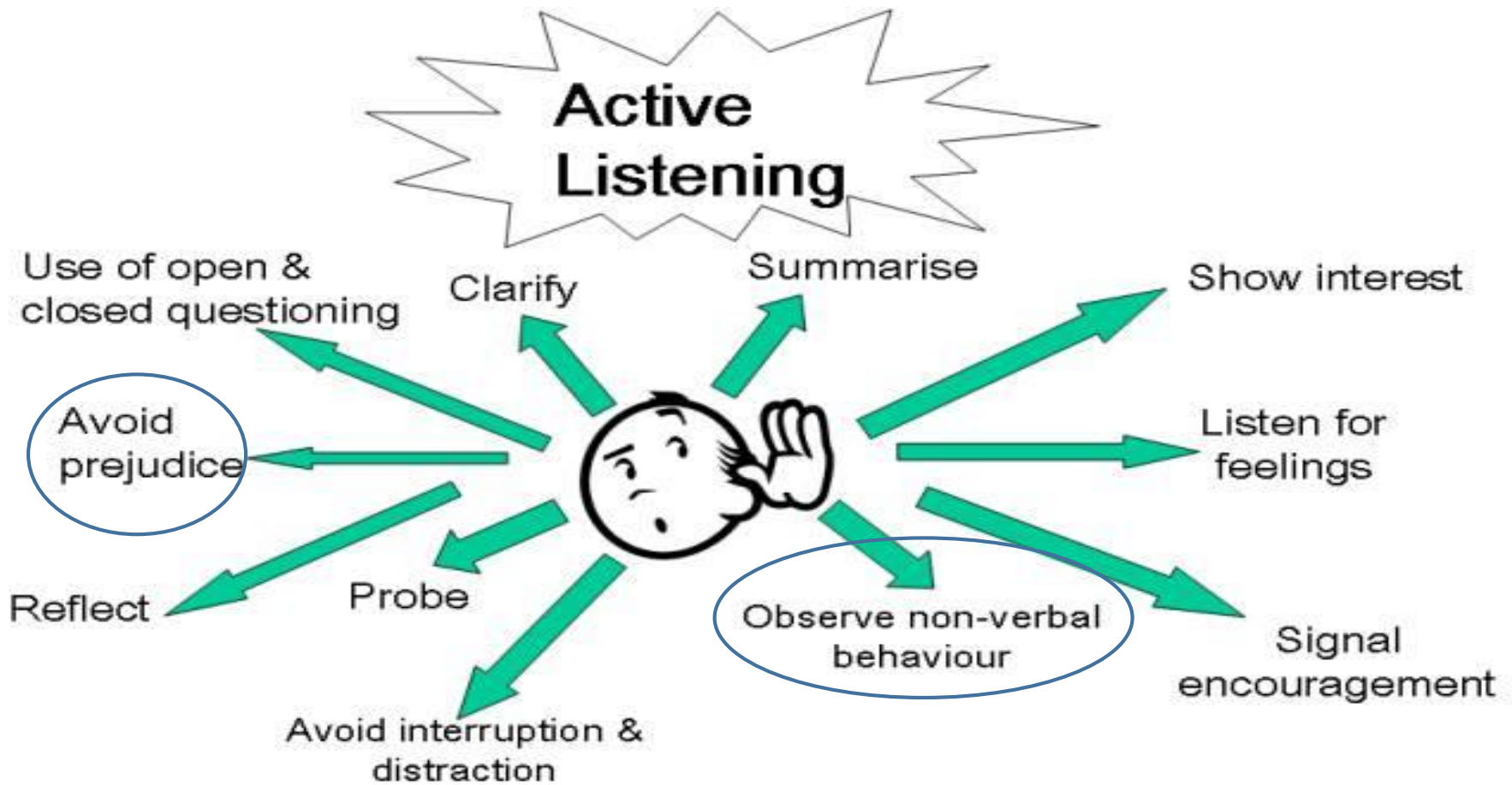


Asking Open Ended Questions

Ask for more details or examples

- **What** barriers do you encounter when making these changes?
- **Who** can support you with this new change?
- **How** are you feeling after making these changes?
- **Why** are you concern about eating the snacks?
- **Where** do you normal eat your meals?

Reflective Listening



[Images Courtesy of fi.linkedin.com](https://www.linkedin.com)

Reflective Listening

To listen well,



hear all the words.

To listen well,



ask and find out more.

To listen well,



turn off other thoughts.

To listen well,



look towards the person.

Affirmations

Comment positively about what you heard

Affirmation identifies **positive statements in response to what the clients have said and used to recognize their strengths, successes and efforts to change**

- **Wow you did it**
- **Yes I knew you can make it**
- **Great job.**

Affirmation : Body Language

55% of communications is non verbal

The human body can produce 700,000 different meanings

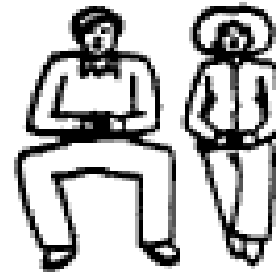
The fastest way to build rapport with another person is to mirror their actions

7% of communications is verbal

55% of communication is body language,
38% is the tone of voice,
7% is the actual words spoken.

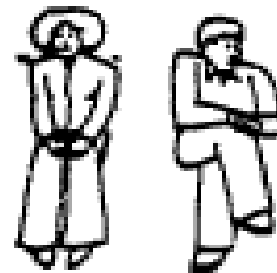
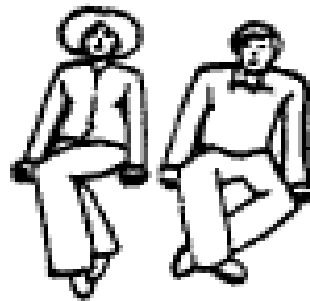
(Mehrabian & Wiener, 1967 and Mehrabian & Ferris, 1967)

Affirmation : Body Language



Expectancy vs. Frustration

Confidence vs. Insecurity



Self-control vs. Nervousness

Summarizing

Summarizing is a special application of reflective listening that links together discussed materials, demonstrates careful listening and prepares the patient to move on

Summarizing is good when you feel lost or you want to change course of directing



Statements used in Summarizing



“Let me see if I understand what you have told me so far”

“This what we have discussed so far. Did I miss anything”

“Is there anything that you want to correct or add on”

The Flow Of Change Talk



MI

Client assesses their own SMART goals

Client commits to work on goals and makes a plan

Client achieves goals or modifies behavior

How to get someone talking about change?

Assess the Importance & Confidence

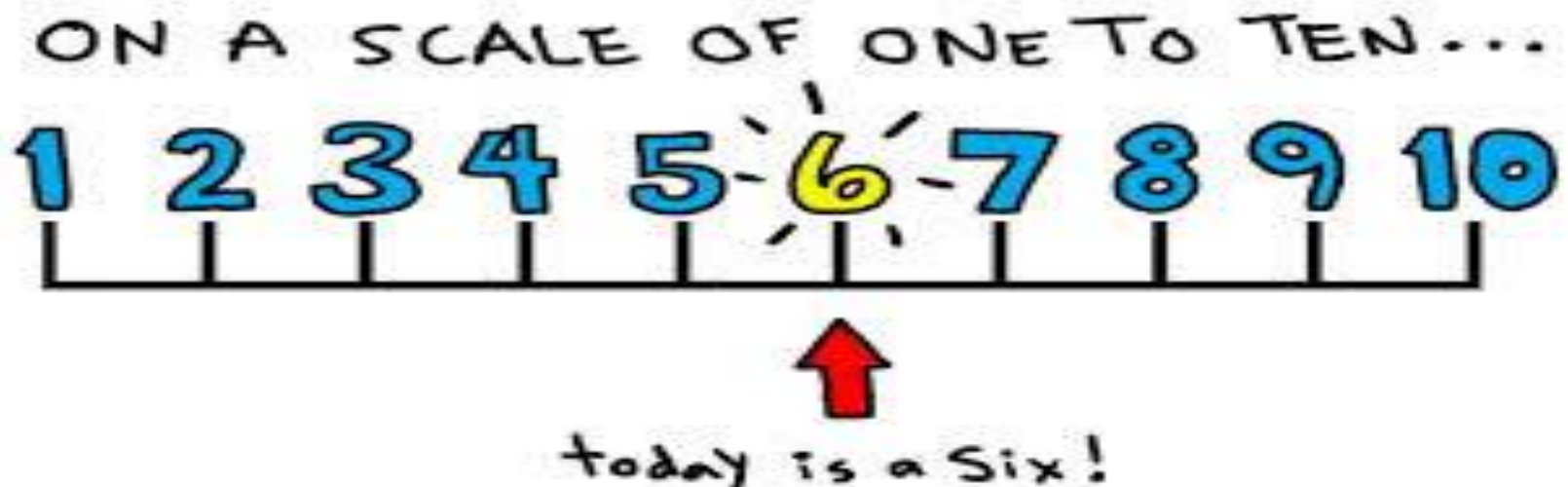
On a scale from 1-10, how **important** is it to you to

On a scale from 1-10, how **confident** are you that you will be able to

Working with a Scale

On a scale from 1-10, how **confident** are you that you will be able to

On a scale from 1-10, how **important** is it to you to



0-10 ruler to assess Importance & Confidence

Recognizing Change Talk

Change Talk:

Any speech that favors movement towards a particular change goal

Sustain talk :

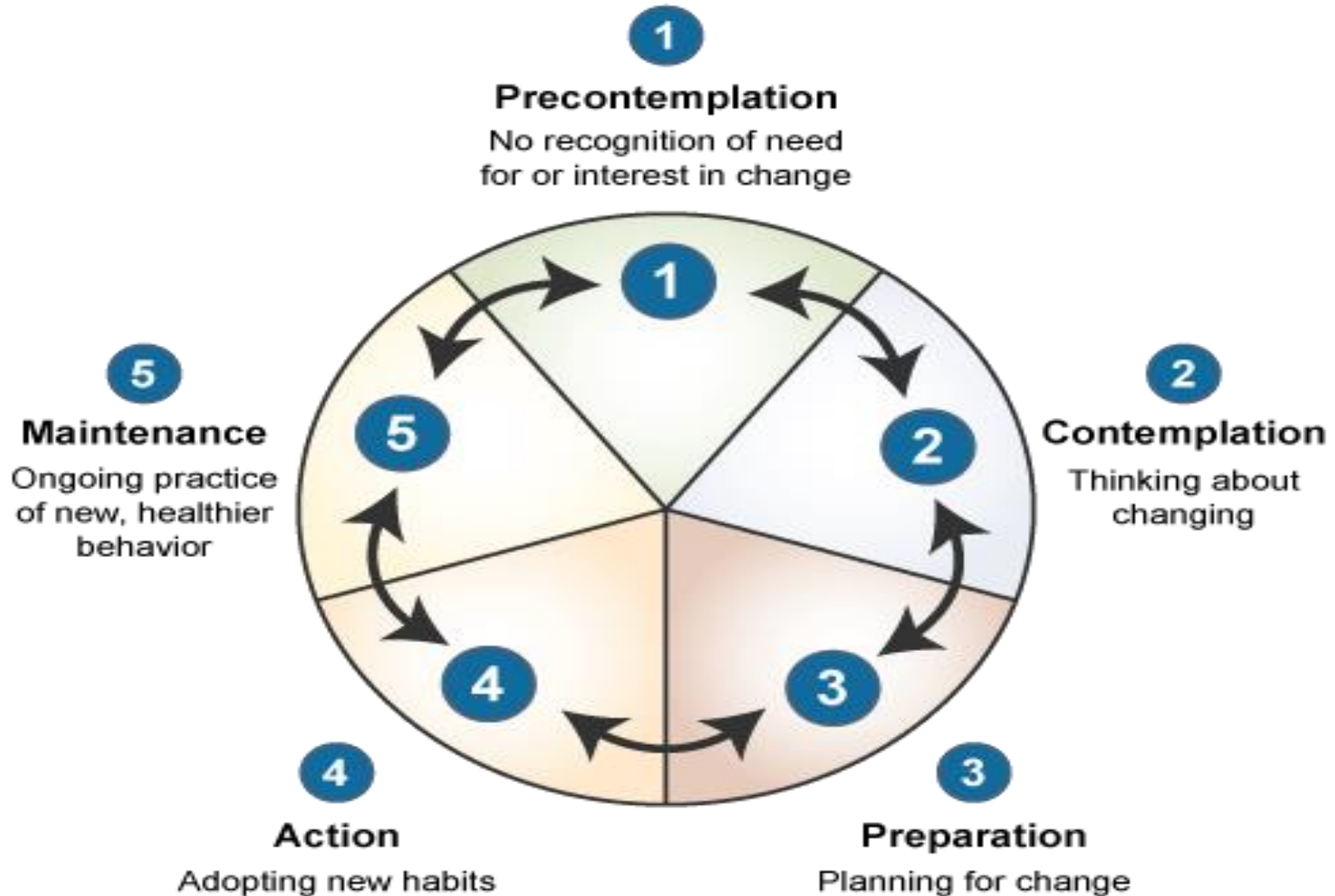
Any speech that favors status quo rather than movement towards a change goal

Recognizing Change Talk

Recognizing **change talk** when you hear it
And knowing how to evoke and respond to it
when it occurs

Recognizing **sustain talk** when you hear it
And understanding what it signifies and how to
respond to it

Prochaska & DiClemente : Stages of Change



Stage 1 Precontemplation

**No intention
on changing
behaviour**

**No, not
me**

**Feedback, advice, empathy & self
assessment**

Stage 2 Contemplation

**Aware the
problem exists but
with no
commitment to
action**

**Well
maybe**

Feedback, advice, empathy & self assessment

Stage 3

Preparation/ Determination

**Intent on taking
action to address
the problem**

**So Ok What
do I do Now**

**Guide internal motivation, readiness ruler,
decisional balance
Reflective listening OARS**

Stage 4 Action

**Active
modification of
behavior**

**Ok Let's
do this**

**Elicit Change talk, specific target and time
Specific actions
Who/what will help
Problems & solutions**

Stage 5 Maintenance

**Sustained
Change
new behavior
replaces old
one**

**It is
possible**

**Elicit Change talk, specific target and time
Specific actions
Who/what will help
Problems & solutions**

Relapse

Relapse
Fall back to old
patterns of
behavior



Specific
|
S M A R T
Achievable
|
Timely
|
Measurable
|
realistic



Step	Mnemonic	Description	Action
Target : Weight loss			
1	S pecific & strategic	What exactly will you do?	Walking 30 mins daily
2	M easurable	How will you measure to meet your goal?	5 days per week of brisk walking. Weigh weekly
3	A chievable/action oriented	What steps are you going to take to reach your goal?	Gradually increase the duration of walking from 30 mins to 60 mins
4	R ealistic & relevant	What about your goal makes it important to you	To lose 5% of current body weight
5	T ime based & tracked	When will you accomplish your goal?	2 – 3 months from now

Case Study 1

Dietitian

Mr. See you may need to increase your vegetables & fruits intake from your current 2 servings to 5 servings. By doing so, you can achieve 25 – 30 g of fibre, thus reducing your cholesterol & increasing the antioxidants

Can we discuss as to how we are going to achieve this with your input?

Patient

Hmm Ok, but how?

Alright, let me see

Food Rich in fibre

Video

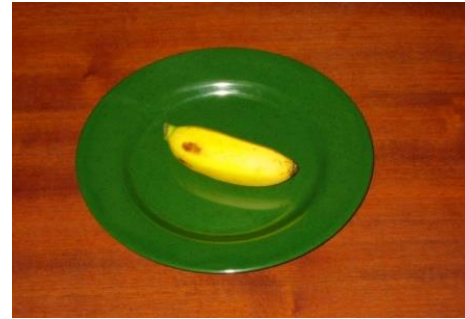
The How to Do

(Fiber 25 – 30 g per day)

Breakfast



+



Lunch



+



Dinner



+



Know how

Your 5 servings a day



$\frac{1}{2}$ cup
cooked
ladies
finger



1 medium
apple

1 medium
banana

$\frac{1}{2}$ cup
cooked
cabbage

$\frac{1}{2}$ cup
cooked
long bean

Know How

Your 5 servings a day

**LOOK
LIKE
THIS**

1 slice
honeydew

1 medium
green apple

½ cup
cooked
mixed
vegetables



1 cup
garden
salad

½ cup
cooked
kang kong

Case study 2

Mr A , Indian has Type 2 DM & hyperlipidemia (on medication)

BMI is 28.1, HbA1c 8.0% & LDL 4.0 mmol/l.

In view of his busy work, he usually eats out for all his meals. Mostly eats Indian foods

He is keen to lose weight & control his blood glucose.

Case study 2

Example of Mr A's m

No	Items		Fat (g)	Fiber (g)
1	Briyani rice (2 cups)	4.0	11.0	0
2	Chicken curry (1 piece)	0	13.2	0
	Potatoes (0.5 cup)	1.0	3.7	1.8
3	Dhall curry (0.5 cup)	0.5	1.0	2.2
4	Ginger tea w (1 cup / 200ml) or (1 cup)	1.0	1.3	0
	Total	6.5	30.2	4.0

Missing: Vegetables & fruits
Concern: Portions/juices

Case study 2

Example of Mr A's menu for day 2

No	Items		Fat (g)	Fiber (g)
1	Banana leaf rice (2 ½ cups)	5	0	0
2	Mutton Masala (1 cup)	0	13.2	0
	Potatoes (0.5 cups)	1.0	3.7	1.8
3	Dhall curry (1 cup)	1	2.0	4.4
4	Buttermilk (1 cup)	1.0	4	0
	Apple juice (1 cup)	1.0	4	0
	Total	7	22.9	6.2

Missing: Vegetables & fruits
Concern: Portions/juices

Case study 2

1. How to help Mr A to improve his food choices for

a) optimal glycemetic control?

b) reduction in LDL level?

Case study 2

Serving Sizes Based on Your Hand:



1 fist = 1 cup

The size of your fist also = 1 medium-sized whole fruit



1 tennis ball = 1/2 cup

1/2 your fist also = 1/2 cup



Palm = 3 oz. of meat, fish or poultry

*I've also heard this measurement equated to the size of a deck of cards.

Handful = 1-2 oz. of snack food



I think this is a great one!

How often do we have a snack like this and eat handful after handful? Now we know that ONE handful is enough!

Thumb (tip to base) = 1 oz. of cheese



Thumb tip = 1 teaspoon

3 teaspoons = 1 tablespoon



Index finger (1st joint to 2nd joint) = 1 inch

Case study 2

a) Optimal glycemic Control

Reduce starch portions e.g. rice to 1 cup

Share with his cilents



Banana Leaf Model



Make Sure that the Banana leaf can be seen with vegetables

Case Study 2

No added sugar to tea / use alternative sweeteners



Case Study 2

b) reduction in LDL level?

Choose plain rice, chapattis, plain nan instead for lower fat intake



Encouraged at least 2 servings of fruits daily

Whole
Fruits



VS.

Juice



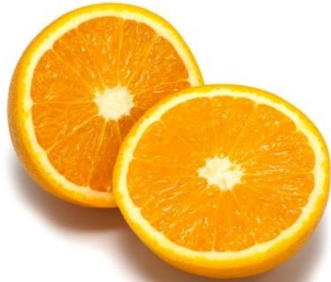
Which one will help decrease
Type II Diabetes?



One serving =



**Papaya
(1 Slice)**



**Orange
(1 Medium)**



**Apple
(1 Medium)**



**Banana
(1 Small)**



**Persimmon
(1/2 Medium)**



**Dragon Fruit
(1/2 Medium)**



**Guava
(1/2 Medium)**



**Mango
(1/2 Small)**

One serving =



Mangosteen (2 Small)



Plum (2 Small)



Durian (2 Seeds)



Nangka (4 Seeds)



**Rambutan
(5 Pieces)**



**Duku Langsung
(8 Pieces)**



**Grape
(8 Pieces)**



**Kurma
(3 Pieces)**

Watch the Video

Conclusion

- **MI is a powerful style of counselling for many health behaviour changes and in particular, for dietary behaviour change**
- **Once learned, the MI style of appreciating the limits of trying to persuade patients to change their dietary behaviour makes our job as dietitians much easier**

Conclusion

We are not responsible for whether or not they change but for helping them decide if they want to or can change and if so how to do so



Thank You

**Questions or
feedback ?**
